CSOP Examination Outline

The knowledge areas below are the basis for the Certified Securities Operations Professional (CSOP) examination. These knowledge areas were derived from a job analysis study and were validated by the CSOP Advisory Board. Post-certification programs that address these knowledge areas are eligible for CSOP continuing education credits through the American Bankers Association.

I. Securities and Related Products (35%)

A. Domestic Corporate Equities

- 1. Common stock
- 2. Preferred stock
- 3. Rights and Warrants
- 4. ADR's
- 5. Mandatory Corporate Actions
- 6. Voluntary Corporate Actions

B. Domestic Corporate Debt Securities

- 1. Bonds
- 2. Debentures
- 3. Sinking Funds
- 4. Variable Rate Notes
- 5. Defaulted Securities
- C. U. S. Treasury and Agency Securities
 - 1. Treasury bills, bonds, notes, STRIPS, and TIPS
 - 2. Government Agency Securities
 - 3. Savings bonds
- D. Municipal Securities
 - 1. Revenue bonds and notes
 - 2. General obligation bonds and notes

E. Money Market Instruments/Repurchase

Agreements

- 1. Commercial paper
- 2. CDs
- 3. Repurchase agreements
- 4. Medium term notes
- 5. Money Market
- 6. Cash Sweeps

F. Pay Down Securities

1. CMO's (Fannie Mae, Freddie Mac, Ginnie Mae)

- 2. Other Asset Backed
- G. Pooled/Collective Investments
 - 1. Mutual Funds (Open end, closed end)
 - 2. ETFs
 - 3. Target Maturity Funds
 - 4. UITs
 - 5. Networked vs. Non-networked
- H. Derivative Instruments
 - 1. Options
 - 2. Futures & Forwards
 - 3. Hedge Funds
 - 4. SWAPSs/SWAPTION

- I. International Securities
 - 1. Equities
 - 2. Sovereign debt
 - 3. Euro bonds
 - 4. Foreign exchange
- J. Specialized Investments
- 1. Private placements
 - 2. Limited partnerships
 - 3. Guaranteed investment contracts (GIC), Guaranteed annuity contracts (GAC)
 - 4. Real estate
 - 5. Fixed and Variable Annuities
 - 6. Oil, Gas & Mineral Rights
- 7. Closely-held
- 8. Rule 144
- 9. REITs

K. Related Products

- 1. Insurance
- 2. Wrap accounts
- 3. Securities lending
- 4. IRAs
- 5. ILITs
- L. Class Actions
- M. Tax Reclamation

II. Regulators, Regulation, and Compliance (35%)

A. Regulations

- 1. Securities Act of 1933 & 1934
- 2. Government Securities Act of 1986
- 3. Investment Company & Advisors Act of 1940
- 4. Banking Act of 1933/Financial Modernization Act
- 5. 12 CFR 9 (Reg. 9)
- 6. Regulation D
- 7. 12 CFR 12
- 8. Regulation U
- 9. Shareholder Communications Act of 1985
- 10. Dodd Frank
- 11. ERISA
- 12. Gramm-Leach-Bliley (Privacy)
- 13. FATCA
- 14. Know Your Customer
- 15. Sarbanes-Oxley Act (SOX)
- 16. SEC Rule 22(c)-2

- 17. Fair Value
- 18. BASEL
- 19. Regulation R
- 20. OFAC
- 21. BSA/AML
- 22. FDIC Collateral Requirements (Fiduciary)
- 23. TAFT-Hartley

B. Regulators

- 1. SEC
- 2. OCC (Office of the Comptroller of the Currency)
- 3. FDIC
- 4. Federal Reserve Bank
- 5. Consumer Financial Protection Bureau (CFPB)
- 6. ÌRS
- 7. Department of Labor (DOL)
- 8. SIPC
- C. Self-Regulated Organizations
 - 1. FINRA
 - 2. MSRB
 - 3. NYSE
 - 4. OTC
 - 5. CBOE

III. Controls, Reconciliation and Audit Practices and Procedures (20%)

A. Strategic Risk Management

- 1. Operating risk
- 2. Processing risk
- 3. Market risk
- 4. Credit risk
- 5. Segregation of duties
- 6. Business Continuity
- 7. Vendor Risk Management
- 8. Key Risk & Process Indicators (KRI/KPI)
- 9. Information Security
- 10. Metrics

B. Transactional Risk Management

- 1. Reconciliation
- 2. Escheatment
- 3. Hard to Value Assets
- 4. Fractional Shares

- 5. Contra CUSIPs
- 6. Class Actions
- 7. Non-Transferable Assets
- 8. Net Asset Value
- 9. TBA's
- 10. Global Settlement

C. Compliance Risk Management

- 1. Scope
- Methodology
 Audit trails
- 4. SSAE16
- D. Reputational Risk Management
 - 1. Corporate Ethics

IV. Industry Structures (10%)

A. Exchanges

- 1. NASDAQ
- 2. NYSE
- 3. Options Clearing Corporation
- 4. International Stock Exchanges
- 5. Commodities/Futures Exchanges

B. Depositories and Clearing Corporations & Electronic Communication Networks

- 1. OMGEO
- 2. Euroclear
- 3. DTCC
- 4. FRB
- 5. SWIFT
- 6. NSCC
- C. Securities Identifying Entities
 - 1. CUSIP
 - 2. ISIN
 - 3. SEDOL
 - 4. ISO

D. Securities Transfer

- 1. STA Medallion Program (STAMP)
- 2. Dividend Reinvest
- Physical Securities
- 4. ACATS
- 5. Cost Basis