

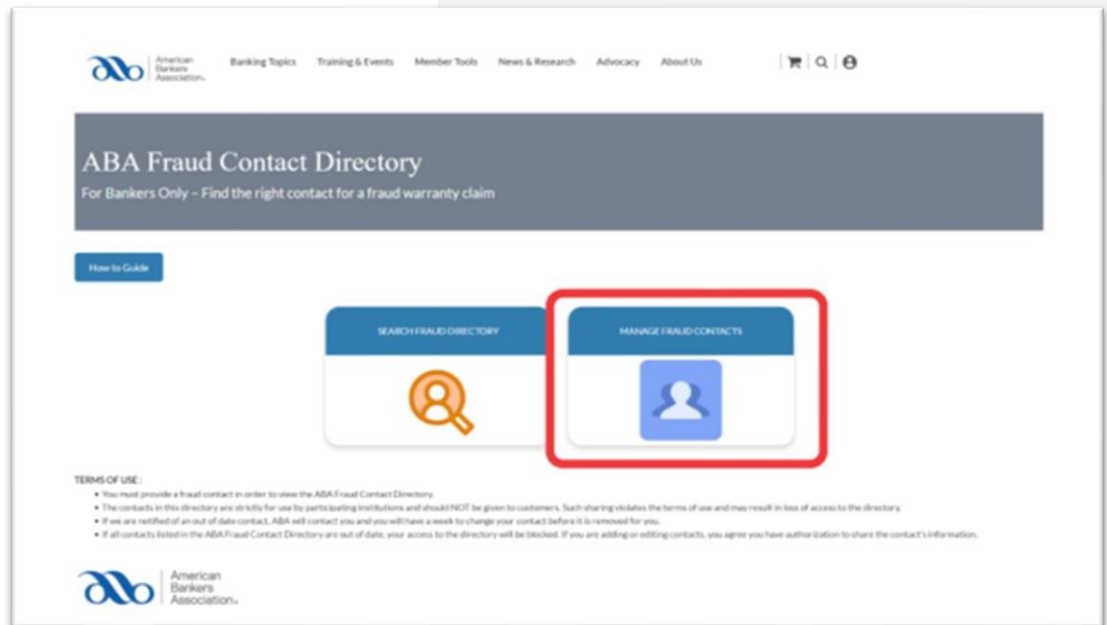
ABA Fraud Contact Directory

How to Edit/Remove Contacts



Step 1:

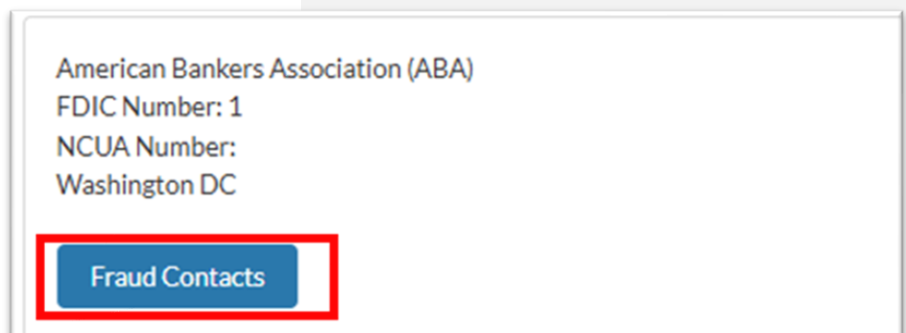
Click **“Manage Fraud Contacts.”**



Step 2:

This page displays all the banks/credit unions you manage.

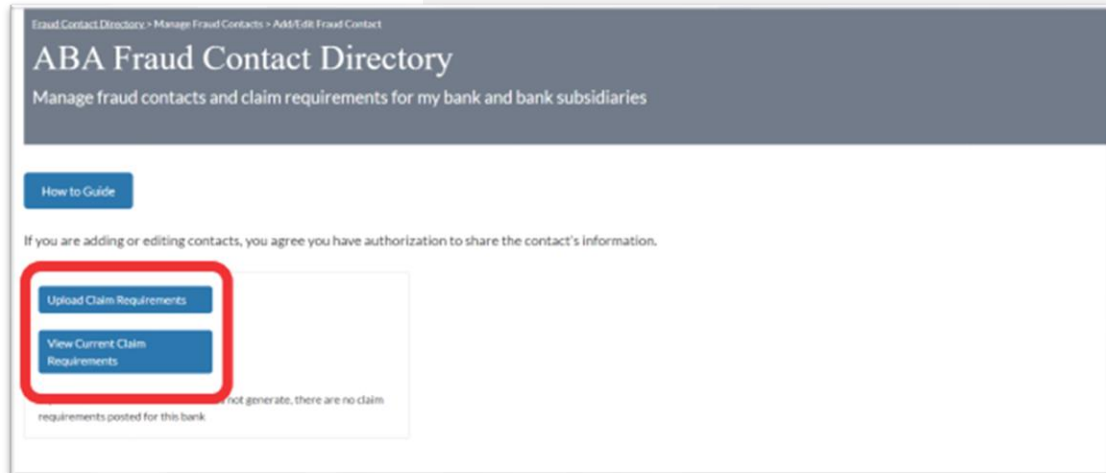
Select **“Fraud Contacts”** under the institution you would like to edit/remove contacts for.



Step 3:

Click **“Upload Claim Requirements.”**

To see currently posted claim requirements, click **“View Current Claim Requirements.”**



Step 4:

Upload the claim requirement PDF by attaching it to the email that pops up.

You can only upload one claim requirement per institution. If you already uploaded a document, this upload will replace the existing claim requirements document.

Please allow 3-5 business days for processing

