

1. Access the ABA Fraud Contact Directory.

2. Confirm Account Requirements

- Your aba.com account is registered with a bank-issued email address
- You are affiliated with the correct financial institution

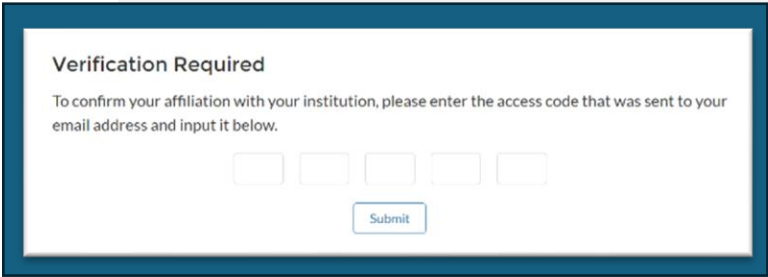
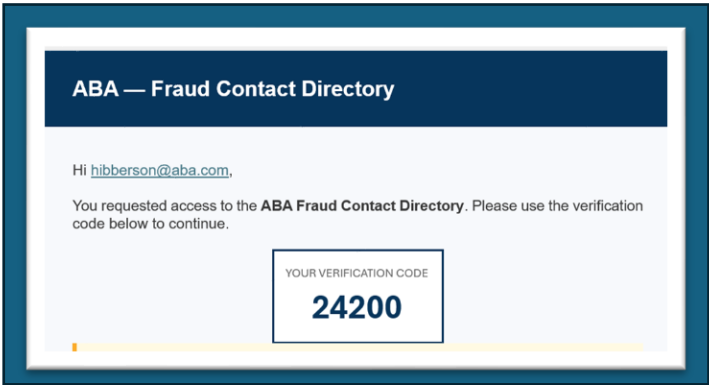
Note: Personal email domains (e.g., Gmail, Yahoo) are not permitted and will be denied access.

3. Retrieve Your Verification Code

After logging in, a one-time verification code will be sent to your bank-issued email from support@aba.com.

Additional Details:

- The code typically arrives within approximately 2 minutes
- First-time access may take up to 10 minutes
- Requesting a new code will invalidate any previously issued code
- We recommend working with your IT department to whitelist/ allowlist support@aba.com



4. Enter the directory.

Note: If you plan to use the directory multiple times throughout the day, we recommend staying logged in and keeping the browser open.

MFA is tied to your active website session. If you close your browser or leave the page, you will need to complete the MFA process again.