

FEATURES

8 Mortgage Forbearance in the Age of COVID-19

BY JASON BUSHBY, ESQ. AND GREG PIPES, ESQ.

There are numerous, complex operational and compliance challenges for mortgage servicers as a result of the pandemic. This article addresses some of the key compliance considerations related to COVID-19 forbearance programs and provides tips for overcoming the challenges.



16 Avoiding Surprises in Mortgage Servicing

BY JIM SHANKLE, CFS, AND BRAD TEPLIN

Establishing internal monitoring systems should be an integral part of the management structure for all loan servicers. Here's how to avoid surprises by enhancing current processes to properly manage the various risks associated with servicing.



22 CRA Modernization Is Here... Now What?

BY BRIAN WATERS, CRCM

The new rules to modernize the Community Reinvestment Act have been issued for banks regulated by the OCC. Here we will explore which activities qualify as community development, and the new requirements for banks to calculate activity values to report during examination.



30 Mergers & Acquisitions: Compliance in a Turbulent World

BY TINA SHAVER, CRCM, CAMS, AND CHRIS SPELLMAN, CRCM, AND MAUREEN CAROLLO, CRCM, CAMS

Trends of the last few years continue to drive bank mergers and acquisitions. However, compliance issues can make, delay, or even break a planned acquisition. Here you'll learn about how sound planning will save time and preserve value.



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