



Direct Connection



November 18, 2010

Compare Bank Compensation Practices

To help your bank cope with rising healthcare benefits costs and new regulatory demands, ABA presents the 37th annual *Compensation & Benefits Survey Report*. This 2010 edition lets you compare your bank's policies with those most like your own on topics ranging from general compensation to life insurance. From the boardroom to the teller line, we cover it all. Available as a printed manual and as an online subscription.

[Order today.](#)

The Must-Attend for Community Bankers

Faced with the new regulatory landscape and a challenging economy, now more than ever you need to join us in San Diego, Calif., Feb. 20–23, at the [ABA National Conference for Community Bankers](#), featuring sessions on new regulatory reforms, mobile banking, effective social media, talent retention and the economic outlook. View the [schedule](#) and [register](#) now for this must-attend event.

Join the Healthcare Solution

Help influence the future of health savings accounts (HSA) by becoming part of the HSA Council, made up of banks, insurers, administrators and technology companies whose mission is to promote affordable choices in healthcare, educate Congress and the regulators, and expand the use of HSAs. No group is better positioned to influence the direction of health savings accounts, one of the fastest-growing segments of consumer-driven healthcare benefits. [Learn more about the Council](#) and how HSAs can help your employees or client companies.

ABA Real Estate Conference

New game. New rules. The ABA Real Estate Lending Conference (April 10–12, in Baltimore, Md.) brings together residential and commercial lending professionals in a strategic and highly interactive setting. No other single meeting covers more ground, giving you the insights, knowledge and contacts to succeed in perhaps the most challenging real estate market of modern times. Get the details on ABA's [Real Estate Lending Conference](#).

New Alliance with TeleTech

Business Solutions, an ABA subsidiary, recently announced a partnership with TeleTech Loan Services to provide an enhanced mortgage origination and fulfillment solution. TeleTech administers end-to-end or à la carte mortgage origination and fulfillment services, and manages the complete mortgage origination lifecycle on a turnkey basis, with trained professionals. All services are private label to keep your brand and

UPCOMING EVENTS

Insurance Risk Management Forum
Jan. 30–Feb. 2, Phoenix
[REGISTER](#)

ABA National Conference for Community Bankers
Feb. 20–23, San Diego
[REGISTER](#)

ABA Mutual Community Bank Conference
March 13–14, Washington, D.C.
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ABA Government Relations Summit
March 14–16, Washington, D.C.
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PAYMENT SOLUTIONS



GROW
your business

messaging at the forefront. Visit [TeleTech's Web page](#) or contact ABA's Jerry Sebold at jsebold@aba.com for more information.



Speed up
handling
customer
complaints

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