

ABA COMPLIANCE SCHOOL - ADVANCED OCTOBER 2023									
Sunday, Oct 15 4:00 - 5:00 PM Early Registration Open	Monday October 16	Tuesday October 17	Wednesday October 18	Thursday October 19	Friday October 20				
7:00	7:00 - 9:00 AM Registration & Breakfast	7:00 - 8:00 AM Breakfast	7:00 - 8:00 AM Breakfast	7:00 - 8:00 AM Breakfast	7:00 - 8:00 AM Breakfast				
7:15		7:00 - 8:00 AM Breakfast							
7:30		9:00 - 9:15 AM Orientation	CRCM Information Session (Optional)	8:00 - 9:15 AM Managing Compliance Risk - Reporting	8:00 - 9:30 AM Data Analytics	8:00 - 10:00 AM CASE STUDY Presentations			
7:45			8:00 - 9:15 AM Influencing Management						
8:00			9:15 - 11:45 AM Understanding Differences				9:30 - 10:45 AM CASE STUDY 1	9:30 AM - 12:00 PM Issue Management & Root Cause Analysis	9:45 - 10:45 AM Change Management
8:15									
8:30									
8:45									
9:00	11:00 - 11:45 AM CASE STUDY 1 DEBRIEF	11:00 AM - 12:15 PM Exam & Audit Management	11:15 AM - 12:15 PM Championing an Inclusive & Competitive Culture						
9:15									
9:30	12:00 - 1:15 PM Team Orientation w/ Lunch	11:45 AM - 12:45 PM Lunch	12:00 - 1:00 PM Lunch	12:15 - 1:15 PM Lunch	SCHOOL CONCLUDES - Please do not make travel plans to depart before the session ends at 12:15pm. If submitting for credit and you elect to depart early, we cannot grant a certificate of completion.				
9:45									
10:00		12:45 - 2:15 PM Managing Compliance Risk - Monitoring	1:00 - 1:15PM Presentation	1:15 - 2:15 PM Regulator Panel					
10:15									
10:30		2:30 - 4:00 PM Complaint Management	1:15 - 3:15 PM CASE STUDY 2	2:30 - 4:30 PM CASE STUDY 3					
10:45									
11:00									
11:15									
11:30	4:15 - 5:30 PM Managing Training	3:30 - 4:30 PM CASE STUDY 2 DEBRIEF	5:00 - 8:00 PM Mid-Week Celebration						
11:45									
12:00	5:00 - 6:00 PM Welcome Reception	4:15 - 5:30 PM Managing Training	5:00 - 8:00 PM Mid-Week Celebration	Dinner On Your Own					
12:15									
12:30		Dinner On Your Own							
12:45									
1:00									
1:15									
1:30									
1:45									
2:00	5:00 - 6:00 PM Welcome Reception	Dinner On Your Own							
2:15									
2:30	Dinner On Your Own								
2:45									
3:00									
3:15									
3:30									
3:45									
4:00									
4:15									
4:30	5:00 - 6:00 PM Welcome Reception	Dinner On Your Own							
4:45									
5:00	Dinner On Your Own								
5:15									
5:30									
5:45									
6:00									
6:15									
6:30									